

DHS Strategic Plan FY 2002-2004

Programmatic Goals

- By September 30, 2003, the Department of Human Services will increase employment opportunities for low income, disabled and at-risk youth by 10% (ten percent).
- By September 30, 2003 the Department of Human Services will exceed the federal work participation requirement for Welfare-to-Work and TANF participants by 5% (five percent).
- By September 30, 2003, the Department of Human Services will develop and implement programs to support the nine schools identified in the Mayor's "Transforming Schools" initiative, which will include literacy programs for youth, adults and families; teen pregnancy prevention and early intervention workshops and services; domestic violence workshops; and adult basic education services.
- By September 30, 2003, the Department will increase non-traditional child care slots by 10% (ten percent).
- By September 30, 2004, the Department will increase services to increase the number of individuals and families in transitioning from shelter and temporary housing to permanent housing arrangements by 5% (five percent).
- By September 30, 2004, through the Home and Community Based Waiver, the Department will increase the number of persons with mental retardation and/or person with physical disabilities living in community settings with supportive services by eight-hundred fifty (850).

Infrastructure Goals

- By December 2002, in compliance with Presidential Executive Order 13166 entitled, "Improving Access to Services for Persons with Limited English Proficiency," the Department will provide agency materials in the native language of a population once it reaches 10% (ten percent) or three-thousand (3,000)--whichever is lower--of the Department's client base.
- By April 30, 2003, the Department of Human Services will develop and implement a department-wide workforce development plan that establishes operating guidelines and a service delivery system that will result in an 85% (eighty-five percent) retention rate.
- By October 31, 2003 the Department will develop a strategic information technology plan that will be consistent with District IT strategic plans and will ensure the agency's needs are met (including standards and guidelines for facility connectivity; business and disaster recovery; data warehousing, sharing and security; system development, network design and system capacity plans).